

STAFFORDSHIRE UNIVERSITY ACCOMMODATION 2020 – 2021

OUR COMMITMENT TO YOU DURING THE COVID-19 PANDEMIC

We take your safety and that of the whole University community very seriously at ResLife and we want to let you know the things that we are doing to make sure that your accommodation is ready for you and how we aim to help keep it a safe and comfortable environment for everyone to enjoy.

Here are some of the things we are doing:

- All of our accommodation is currently being deep cleaned and prepared ready for your arrival.
- We are allocating residents together in course and school groups where possible.
- We are reducing the number of occupants in a flat or house where possible.
- We are installing hand sanitiser dispensers at key points around our accommodation.
- We will provide residents with advice, guidance, and support on keeping their spaces clean.
- We are updating our code of conduct to ensure that everyone is aware of what the expectations are when living within the accommodation.
- We are committed to acting under our disciplinary policy where individuals are found to be in breach of government guidelines.

If we need to take any actions in relation to COVID-19 to protect our residents, we'll support our residents throughout and will share information with everyone about what it means for them and what impact this will have on their accommodation. We would always make these decisions with our students' safety as top priority.

We will work hard to support you and all our residents and have plans in place for students who may be affected by COVID-19. Further details will be shared with residents about what actions we are taking should it be necessary. Your safety and comfort are our top priority and we will take whatever action is reasonable and necessary should we enter another lockdown or decide to close our accommodation following government advice.

We are dedicated to ensuring all students have a great experience whilst living in our halls of residence and we want to welcome you to our community and hope you will feel safe and comfortable when living with us.

If, for any reason, you need to discuss anything related to the pandemic, your personal situation or any other reason then please contact us at reslife@staffs.ac.uk.